

23rd ANNUAL HUMAN PERFORMANCE ROOT CAUSE TRENDING CONFERENCE
Marriott Toronto Eaton Centre in Toronto ON, Canada
June 12th-15th

Time	MONDAY: JUNE 12 General Session					Time	TUESDAY: JUNE 13 General Session					Time	WEDNESDAY: JUNE 14 General Session				
7:00 - 8:00	Continental Breakfast					7:00 - 8:00	Continental Breakfast					7:00 - 8:00	Continental Breakfast				
8:00 - 8:10	Welcome & Logistics- Charles Major, President HPRCT					8:00 - 8:10	Welcome Back/Daily Logistics- Charles Major, President HPRCT					8:00 - 8:10	Welcome Back/Daily Logistics- Charles Major, President HPRCT				
8:10 - 9:10	<u>"Integrating human performance into the business so it is not seen as a 'bolt on' to deliver sustainable business results"</u> Aileen Sullivan, Director of Fleet Performance Improvement, Ontario Power Generation					8:10 - 9:00	<u>Safety Differently, Part I: From counting negatives to enhancing positives</u> Sidney Dekker, PhD, Griffith University					8:10 - 9:00	Delivering the Nuclear Promise: Advancing Safety, Reliability And Economic Performance Sean Granville, Deputy Chief Nuclear Officer, OPG				
9:10-9:20	Break					9:00-9:10	Break					9:00-9:10	Break				
9:20- 10:00	<u>"RCA and Big Data—The Potential Future State of Problem Solving?"</u> Chris Eckert, President, Sologic					9:10- 10:00	Safety Differently, Part II: Turning safety management into safety leadership Sidney Dekker, PhD, Griffith University					9:10- 10:00	<u>"What Happened To Me When I Confronted the Subject of Risk Head-On"</u> Bob Nelms, President FailSafe Network				
10:00-10:10	Break					10:00-10:10	Break					10:00-10:10	Break				
10:10-11:00	<u>"Using the Essential Leadership Cycle to drive HP"</u> Rob Fisher, President and Director of Operations, Fisher IT, Inc.					10:10-11:00	<u>"What Can Be Learned From a Study of Significant Injuries and Fatalities"</u> Todd Conklin, Ph.D					10:10-11:00	<u>What Lies Beneath: An Aspect of Human Performance That's Driving Institutional Change</u> Wendy L. Harris, Director of Performance Excellence, Baker Hughes				
11:00-11:10	Break					11:00-11:10	Break					11:00-11:10	Break				
11:10-11:55	<u>"Benefits of Human Performance Principles in Oil and Gas Operations - An Executive Perspective"</u> Helene Harding, VP Gulf Coast Business Unit, Conoco Phillips					11:10-12:00	How executives can better understand and implement Just Culture Sidney Dekker/Todd Conklin					11:10-12:00	Cultural Transformation: The Real Definition and Practice of Engaging Hearts and Minds Joe Estey, Principle Performance Improvement Specialist, Lucas Engineering and Management Solutions				
11:55 - 1255	LUNCH					12:00 - 1:00	LUNCH					12:00 - 1:00	LUNCH				
12:55 - 2:00	<u>"What is Wrong with Root Cause Analysis?"</u> Bob Latino, CEO, Reliability Center, Inc					1:00 - 1:50	<u>"The Invisible Organization or Why Change Fails to Take Root"</u> John Carroll, Professor of Management, MIT Sloan School of Management					1:00 - 1:50	<u>"Integrating Human Performance and Critical Controls – Plan for Failure"</u> Laurie Shelby, Vice President Environmental, Health, Safety, Alcoa				
2:00 - 2:10	Break					1:50 - 2:05	Break					1:50 - 2:05	Break				
ROOM	General Session					ROOM	General Session					ROOM	General Session				
2:10 - 2:55	<u>"A Glowing Resemblance – A Compare and Contrast of Medical and Nuclear Performance Improvement Initiatives"</u> Dr. Thomas Diller, MD, Executive Director of University of North Texas Health Sciences Center Institute for Patient Safety, Rev Gonzalez, President.					2:05 - 2:55	<u>"Fix the Worker vs. Fix the System"</u> Jeff White, HP Coordinator, Southern Company					2:05 - 2:55	<u>"How to Boost Engagment and Understanding with Interactive Teaching Cases "</u> Jake Mazulewicz, Ph.D., Director, JMA Human Error Solutions				
2:55 - 3:10	Break					2:55 - 3:10	Break					2:55 - 3:10	Break				
3:10 - 4:00	Salon A & B "Mythical Metrics: Why Zero Gets You Zero" Joe Estey, Lucas Engineering and Management Solutions	Salon C & D "50 Foot Fall Accident – A Consequence of Culture" Clark Junion, U.S. Department of Energy	Salon 1-2 "Implementing an approachable user program for causal analysis." Chelsea Hedges-Chou, Ontario Power Generation	Salon 3 "The Real Causes of Future Events" Micky Colomb, HAVEN Safety Training and Consulting.	Salon 4-5 "Cynical Optimism: A Pathway to Resilience- Integrating Human and Organizational Performance into an R&D Environment." Jim Marinus, Howard Nekimken, Los Alamos National Laboratory	3:10 - 4:00	Executive Panel Discussion Open forum in the ballroom Questions from the audience					3:10 - 4:00	Salon A & B "Avoiding the Hammer Syndrome: Nailing the Action, Most Likely to Prevent Recurrence" Joe Estey, Lucas Engineering	Salon C & D "Employee Concerns Investigation Basics for Root Cause Analysis: What's Similar, What's Different, and How to Avoid Getting Splattered" Dick Swanson, PML, Inc	Salon 1-2 Ensuring a Clear View - A case study for introducing human factors concepts Jordan Buss, Baker Hughes	Salon 3 "Facilitating a focus on people in an organization's quest for quality management" Yui Yamagami, innovation, Inc	Salon 4-5 "Collaboratively Developed Vendor Trades Supervisor Training to Improve Human Performance" Sean Methot, Kathy Brining, Ontario Power Generation
4:00 - 4:10	Break					4:00 - 4:10	Break					4:00 - 4:10	Break				
ROOM	General Session					ROOM	General Session					ROOM	General Session				
4:10 - 5:00	Salon A & B "Success and Failure Aren't That Different" Bob Edwards, The H.O.P. Coach	Salon C & D "We Don't Need A Better Hard Hat" Duff Boyd, NB Power	Salon 1-2 "Risk Management and Leading Indicators" Ron Farris, Jodi Hammond, Ed Gatto, Hope Consulting, LLC	Salon 3 "The Sologic Method and Keys for Successful Facilitators" Chris Eckert, Sologic	Salon 4-5 "Listen Well: Ask Don't Tell" Sharon Small, Clean Language	4:10 - 5:00	Salon A & B "Applying Resilience Engineering: practices from power generation, air traffic control, and healthcare" Beth Lay, Applied Resilience	Salon C & D "4 Pillars: A Hydro, Electric Public Utility's 12 month journey to Organizational Excellence and HPI" Jeremy Jordan, Brian Odell, Greg Smith, Public Utility District of Chelan County	Salon 1-2 "Audience Participation: Let's Critique an Actual Root Cause Analysis Together!" Bob Nelms, Fail-Safe Network	Salon 3 "The benefits and available technologies to enhancing risk management and operational excellence" Matt Sacks, Devonway	Salon 4-5 "Brain Centric Strategies for Nurturing an Intrinsic Safety Culture." Lamberto Nonno, Baker Hughes	4:10 - 5:00	Salon A & B "Applying Human Performance Principles in Oil and Gas Operations" Shannon Caldwell, Conoco Phillips	Salon C & D Human Performance in the Biotech Industry: Biogen's Story Amy Wilson, Biogen	Salon 1-2 "Bridging the Gap Between Task Performance and Job Performance" Jeffrey Sill, Pamela Ev, AEP	Salon 3 "Observations of Implementing the 'Nuclear Promise' for CAP" Jack Martin, Backpacker Jack	Salon 4-5 "Developing new Human Performance Metrics along with Potential Application of a Predictive Human Performance Model for an Ontario Nuclear Power Plant" John Jamieson, Bruce Power
5:00 - 6:00	Board Meeting					5:00 - 6:00	Board Meeting					5:00 - 6:00	Member Meeting				
6:00 - 7:00	HPRCT Evening Reception Grand Ballroom Foyer					6:00 - 7:00	TBD					6:00-7:00	Board Meeting				